



ST. JOSEPH'S COLLEGE FOR WOMEN

Kangayam Road, Tirupur - 641 604.

Affiliated to Bharathiar University, Accredited with Grade "B+" by NAAC

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Grievance Redressal Policy

Aim


To provide students with a platform to voice their concerns and seek resolution in a fair and timely manner with an ambit alignment with statutory bodies

Objectives:


- To ensure fair and consistent handling of student grievances, thereby offering a transparent procedure for redressal.
- To develop an organizational framework dedicated to resolving genuine student concerns.
- To facilitate access to information and benefits due to students under institutional policies.
- To foster a student-friendly environment where grievances can be reported without fear of victimization.

Practices:

- The Grievance Redressal committee is formed under the headship of Principal and assisted by faculty members.
- Students may approach department faculty members or submit written applications, either individually or through the Students Council, detailing their grievances.
- Suggestion boxes installed at strategic locations within the campus serves as an additional avenue for lodging complaints.
- Suggestion boxes are opened once in every month in front of the Principal and checked for any grievances.
- Upon receipt of a complaint, immediate action is taken through a detailed investigation.
- Final recommendations are documented and communicated promptly to the applicant.


PRINCIPAL
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